

CUSTOMER COMPLAINTS INFO SHEET

Date: _____ Customer: _____ Contact Person: _____ Tel Nr. _____
 E-mail _____

Information on affected coils							
DSP Coil Tag Number	Customer Claim Nr.	Current Material Form (coil/slit/sheet)	Width (slits only)	Length (sheet only)	Defective Mass Involved	Defect Description ¹	Where on coil is problem ²

Notes: ¹ Brief description of defect (e.g. Zink peeling, Wavy Edge, Frett marks, White rust)
² Indicate affected area on coil (e.g. ID, OD, Center portion, Coil edges, Entire width)
³ Indicate physical location of coils / sheets / slits

Additional Remarks :

Location of defective material now ³ and Contact Details for possible inspection
